

Initial Discussions

Wednesday, November 26, 2025 07:53

OBJECTIVE	ACTION ITEM	KPIs
Enhance the Town's cybersecurity defense posture	<ul style="list-style-type: none"> <input type="radio"/> Implement Town-wide use of Yubikey <input type="radio"/> Provide security training quarterly <input type="radio"/> Create a patch management schedule <input type="radio"/> Run external penetration testing <ul style="list-style-type: none"> <input type="radio"/> [Year 2] Run a tabletop exercise <input type="radio"/> Disaster response protocol & continuity of operations plan 	
Digitize Town of Londonderry operations	<ul style="list-style-type: none"> <input type="radio"/> Expand & universalize use of M365 applications <input type="radio"/> Convert all paper records to digital <input type="radio"/> Integrate OpenGov into workflows and SOPs 	
Ensure the Town's IT infrastructure is up to date and meets operational needs	<ul style="list-style-type: none"> <input type="radio"/> Develop a hardware replacement schedule <input type="radio"/> Upgrade phone systems to full digital <input type="radio"/> Assess and break down the costs for virtual meeting participation <input type="radio"/> Determine needs for expanded secure mobile access for departments 	
Improve the IT security controls for the physical plants	<ul style="list-style-type: none"> <input type="radio"/> Replace and standardize all access control <input type="radio"/> Add camera coverage in all meeting spaces 	
Implement and expand use of AI to improve efficiencies	<ul style="list-style-type: none"> <input type="radio"/> Develop a training program <input type="radio"/> Build a working group 	
[FD] Enhance FD response times	<input type="radio"/> Implement Zetron	
[TM] Improve data-driven decision making	<input type="radio"/> Evaluate software programs that will create efficiencies	
[Year 2] Develop a formal training plan for onboarding new staff		